RADON Protection Plan



MDHI.com
PROPERTY INSPECTORS

This policy is provided free of charge by your home inspector as a part of your radon test.

RADON Protection Plan

Term:
The ISG Radon Protection Plan is offered by Inspector Services Group (ISG), in cooperation with your qualified radon test provider. This plan is only valid if your radon test provider is currently enrolled in the plan. This policy is offered for a period of 120 days following the completed radon test, or 22 days after closing, whichever comes later.

Coverage: This plan is only applicable to properties where both of the following conditions are met:

1. This radon test is the first and only radon test done in the preceding six-month period at this property.
2. The results came back under 4.0 PCi/L (200 Bq/m in Canada) and no action was needed for a mitigation system.

Covered Repairs:
Beginning the day of the radon test and extending for a period of 120 days thereafter, ISG guarantees your radon levels to be under 4.0 PCi/L (200 Bq/m in Canada). If at any time during that 120 day period another radon test is performed by a duly licensed professional and the levels come back at 4.0 PCi/L or higher (200 Bq/m in Canada), ISG will pay the cost towards a mitigation system up to $1200 and after a deductible of $250 is met.
When a second test is performed, ISG reserves the right to perform an additional test to confirm the validity of such results at its own expense. Such a test will be either a CRM (Continuous Radon Monitor) or an Alpha Track long term test, the results of which will be accepted by all parties.

Disputes: This Guarantee and all related disputes shall be interpreted and enforced in accordance with the laws of Hamilton County in the State of Indiana without reference to, and regardless of, any applicable choice or conflicts of laws principles.

Exclusions: ISG shall not be responsible for the cost of mitigation under the following circumstances; The original test was not the first test within a 6 month time period, the original test came in at 4.0 PCi/L or above (200 Bq/m in Canada), or the first test was not performed by a qualified radon test provider currently enrolled in the Radon Protection Plan with ISG. The property has been modified between the first test and the second test. A confirmation test is performed at ISG' expense and the results come in under 4.0 PCi/L (200 Bq/m in Canada); or Any fraud or misrepresentation occurs. This policy is provided by your qualifying radon test provider and is underwritten by ISG at no cost to you.

Claim Procedures: Written notification of a claim must be received by ISG prior to the expiration of the policy (which is defined as noon, the 121st day after the inspection is completed). Here is how to submit your claim:

1. Go to www.SubmitYourClaim.net and click the "Create Account" tab and create your online account.
2. Once you are logged into your account, click the "New Claim" button and submit your claim with all the required info. An itemized repair estimate for each claim that has a breakdown of parts/labor, diagnosis of failure, as well as a specific cause of the failure in writing from a licensed contractor and their contact information. ISG reserves the right to request up to two (2) additional estimates or further documentation.
3. A copy of both Radon Test reports.

Claims will be processed when all the required information is submitted. You will see the status of your claim in your account once the claim has been submitted. Please allow up to 3 business days to process your request. Once a claim is approved, a check will be submitted within 30 days for the cost of mitigation, up to $1200, less the **$250 deductible.**

Inspector Services Group (ISG)
833-521-7901
www.SubmitYourClaim.net